## IN THE CLAIMS:

This listing of claims will replace all prior versions, and listings, of claims in the present application:

1-28. (Canceled)

## 29. (Previously presented) A method comprising:

using a storage system management application to manage information relating to operation of a plurality of storage servers;

using a first agent processing system which is separate from the storage system management application to scan a first subset of a hierarchical structure of data maintained by a storage server of the plurality of storage servers, to collect information about the first subset;

using a second agent processing system which is separate from the storage system management application to scan a second subset of the hierarchical structure of data maintained by the storage server, to collect information about the second subset;

storing the information about the first subset and the information about the second subset in a physical storage facility which is accessible by the storage system management application; and

using the storage system management application to access the physical storage facility and to generate an output to a user which is indicative of the information about the first subset and the information about the second subset.

- 30. (Previously presented) The method of claim 29, wherein the hierarchical structure of data is a directory structure of data stored by the storage server.
- 31. (Previously presented) The method of claim 29, wherein the first agent processing system uses a first file system and the second agent processing system uses a second file system which is different from the first file system.
- 32. (Previously presented) The method of claim 31, wherein the first file system comprises a network file system (NFS) and the second file system comprises a common Internet file system (CIFS).
- 33. (Previously presented) The method of claim 31, wherein said storing comprises storing the information about the first subset and the information about the second subset in the same format.
- 34. (Previously presented) The method of claim 33, wherein said format is a non-file-system-specific format.
- 35. (Previously presented) The method of claim 29, wherein said storing comprises storing the information about the first subset and the information about the second subset on a database server.

- 36. (Previously presented) The method of claim 29, wherein said storing comprises storing the information about the first subset in a fist table and storing the information about the second subset in a second table.
- 37. (Previously presented) The method of claim 29, wherein said storing comprises storing the information about the first subset and the information about the second subset in a single table.
- 38. (Previously presented) The method of claim 29, wherein said storing comprises storing the information about the first subset and the information about the second subset in a histogram.
- 39, (Currently amended) A system comprising:

a storage server to maintain a volume of data and to maintain a directory structure of the volume;

a first agent processing system subsystem coupled to the storage server, to scan a first subset of the directory structure of the volume to collect information about the first subset;

a second agent processing system subsystem coupled to the storage server, to scan a second subset of the directory structure of the volume to collect information about the second subset; and

a database server coupled to the first agent processing system subsystem and the second agent processing-system subsystem, to store the information about the first subset and the information about the second subset in a physical storage facility; and a storage system management application coupled to the storage server and the first and second agent processing subsystems, to control the first and second agent processing subsystems.

- 40. (Canceled)
- 41. (Currently amended) The system of claim 4039, wherein the storage system management application generates a graphical user interface (GUI).
- 42. (Previously presented) The system of claim 39, wherein the database server stores the first and second information in a table.
- 43. (Previously presented) The system of claim 39, wherein the database server stores the first and the second information as a histogram.
- 44. (Currently amended) The system of claim 39, wherein the first agent processing system subsystem uses a first file system and the second agent processing system subsystem uses a second file system which is different from the first file system.

- 45. (Previously presented) The system of claim 44, wherein the database server stores the information about the first subset and the information about the second subset in the same format.
- 46. (Previously presented) The system of claim 44, wherein the database server stores the information about the first subset and the information about the second subset in a non-file-system-specific format.
- 47. (Previously presented) The system of claim 39, wherein the first file system comprises a network file system (NFS) and the second file system comprises a common Internet file system (CIFS).
- 48. (Currently amended) A system comprising:

a storage server to maintain a volume of data, including to maintain a directory structure of the volume of data;

a first agent processing system subsystem which uses a first file system, to scan a first subset of the directory structure of the volume to collect information about the first subset;

a second agent processing system subsystem which uses a second file system clifferent from the first file system, to scan a second subset of the directory structure of the volume to collect information about the second subset;

a storage facility coupled to the first agent processing system subsystem and the second agent processing system subsystem, to store the information about the first subset and the information about the second subset in the same format; and

a <u>storage system</u> management application coupled to the storage server and the first and second agent processing <u>systems</u>, to control the first and second agent processing <u>systems</u> <u>subsystems</u>.

- 49. (Previously presented) The system of claim 48, wherein said format is a non-file-system-specific format.
- 50. (Previously presented) The system of claim 48, wherein the first file system comprises a network file system (NI'S) and the second file system comprises a common Internet file system (CII'S).
- 51. (Previously presented) The system of claim 48, further comprising: a database server to maintain the storage facility.
- 52. (Currently amended) The system of claim 48, wherein the <u>storage system</u> management application generates a graphical user interface (GUI).
- 53. (Previously presented) The system of claim 48, wherein the database server stores the first and second information in at lest one table.

- 54. (Previously presented) The system of claim 48, wherein the database server stores the first and second information as at least one histogram.
- 55. (Currently amended) The method of claim 29, wherein the first agent processing system subsystem and the second agent processing system subsystem are controlled by the storage system management application.